

E-Tender Notice for Invitation to Bid for Selection of Agency for Services on Item Rate Basis

“Gujarat International Finance Tec-City” (GIFT) is India’s first operational Smart City and A Global Financial & IT hub, implemented at or above par with globally benchmarked financial centers. GIFT City project is located in the Gandhinagar region of the State of Gujarat.

Government of Gujarat through its undertakings Gujarat Urban Development Company Limited (GUDCL), Gujarat Maritime Board (GMB) and Gujarat Industrial Development Corporation (GIDC) is implementing "Gujarat International Finance Tec-City Company Limited" (GIFTCL).

Gujarat International Finance Tec-City Company Limited invite sealed bids from reputed, qualified, experienced, and financially sound Agencies for the following Services

1	Name of Services	“Appointment of Agency for Application Management Services (AMS) of SAP S/4 HANA 1709 along with Upgradation Services” (RFP REFERENCE NO: GIFT/ICT/SAP/AMS/2022/01).
2	Estimated Cost of Services	Rs. 68.94 Lakhs (excluding GST)
3	Services Description	Appointment of Agency for Application Management Services (AMS) of SAP S/4 HANA 1709 along with Upgradation Services
4	Time Duration of Services	36 (Thirty-Six) calendar months from the date of Notice to Proceed. which may be extended at the sole discretion of GIFTCL



GIFT City

Bid document may be downloaded online from website at <https://gift.nprocure.com>. For any queries, please mail at contract@giftgujarat.in.

Tender fee of Bid document is Rs. 10,000/- payable in the form of Demand Draft / Banker’s Cheque / Pay Order from any Bank drawn in favor of “Gujarat International Finance Tec-City Company Limited” payable at Ahmedabad. For further details and updates please log on to our Website www.giftgujarat.in and <https://gift.nprocure.com>

GIFTCL reserves the right to accept or reject any or all offers partially/fully without assigning any reason whatsoever.

Important Dates

Sr. No.	Particulars	Date, Time and Place
1	DOWNLOADING OF BID DOCUMENTS	From: 22/07/2022 To : 22/08/2022 upto 17:00hrs
2	PREBID MEETING	: 30/07/2022 at 15.00 hrs
3	LAST DATE AND TIME FOR ONLINE SUBMISSION OF FINANCIAL BIDS	: 23/08/2022 on or before 15.00 hrs
4	LAST DATE AND TIME FOR PHYSICAL SUBMISSION OF TECHNICAL BIDS, DOCUMENTS, TENDER FEE & BID SECURITY (HARD COPIES)	: 24/08/2022 on or before 15:00 hrs
5	OPENING OF TECHNICAL BIDS	: 24/08/2022 at 15.30 hrs
6	PLACE OF PRE-BID MEETING, PHYSICAL SUBMISSION OF TECHNICAL BID, DOCUMENTS, TENDER FEE & BID SECURITY (HARD COPIES) AND OPENING OF BIDS	At: Office of the Managing Director & Group CEO Gujarat International Finance Tec-City Company Limited. GIFT House, Block-12, Road 1-D, Zone-I, GIFT City, Gandhinagar Gujarat, Pin-382355
7	BID SECURITY DEPOSIT	Rs.63,000/- (Rupees Sixty-Three Thousand only) payable in the form of Demand Draft / Banker’s cheque / Pay Order from any Bank drawn in favour of “Gujarat International Finance Tec-City Company Limited”, payable at Ahmedabad or in the form of Bank guarantee as specified in section 1, Instructions to Bidders.

• Eligibility For Submission Of Bids

1. The Bidder may be a company, limited liability partnership (LLP), partnership firm validly incorporated and/or registered under the laws of India or a sole proprietorship and is competent to contract.
2. The Bidder shall provide evidence of their eligibility to the satisfaction of the Client.
3. The Bidders bidder shall not be allowed to form the consortium nor to appoint any sub-Contractor/Agency.

• Minimum Qualification of the Bidder

1. To get qualified for being considered for award of the Contract, bidders shall provide evidence, satisfactory to the Client, of their capability and adequacy of resources to perform the Services effectively.

(a) Bidders should meet the following minimum qualification cum eligibility criteria on a pass or fail basis:

I. Financial Eligibility Criteria

Bidder should have

- i. Achieved in previous consecutive three (3) financial years, average annual financial turnover not less than Rs.63 Lakhs per year as on March 2021 from similar nature of services income only. (Refer Tech-7)
- ii. The profit before tax for any 3 years out of last 5 consecutive financial years should be positive.
- iii. Net worth (NW) = Share Capital + Reserves and Surplus – Miscellaneous Expenditure – Revaluation Reserves, if any (as derived from audited balance sheets) for the preceding 3 (three) consecutive financial years as on March 2021 should be more than Rs 3.15 lakhs (Refer Tech-7)

II. Technical Eligibility Criteria (Bidder shall submit the following technical information documents along with technical Bid)

S. No.	Technical Parameter	Technical Eligibility Criteria
1	SAP experience (Implementation)	The bidder should have done at least 2 SAP S/4 HANA Implementations in last 5 years (as of bid publish date) including below modules: 1. FICO , 2. MM, 3. SD, 4. PS, 5. PM (Plant Maintenance), 6. SAP UI5/FIORI
2	SAP experience (Support)	The bidder should have provided Post implementation support (onsite / offsite) in at least 3 SAP projects in last 3 Years (as of bid publish date) with modules as stated below: 1. FICO, 2. MM, 3. SD, 4. PS, 5. BI/BO, 6. PM (Plant Maintenance), 7. FLM (minimum in one project), 8. SAP UI5/FIORI
3	Quality certification	The bidder should have valid certification of at least “SEI CMMi Level 3” or above. The bidder should be authorized SAP Partner.

Note:

To qualify in Technical Eligibility Criteria, the bidder shall mandatorily Pass all the criteria (1), (2) and (3) as described above

General Information Regarding E-tendering

1. The website address for E-Tender is <https://gift.nprocure.com>.
2. Bid document may be downloaded online from website at <https://gift.nprocure.com>. By interested bidders during the dates of online downloading of bidding documents and Bids will be submitted on or before the last date and time for submission of bids as mentioned in the Abstract of the bid document
3. Bidders have to submit Financial Bid [Volume-2 (Section 6)] in electronic format only on <https://gift.nprocure.com> website on or before the last date & time for online submission. Offers in physical form shall not be accepted in any case.
4. The Bidder should submit the Technical Bid including Tender Fee, Bid Security, Bid & related documents etc. [Volume-1 (Section 1 to 5, 7 & 8)] in physical form at the office of Gujarat International Finance Tec-City Co. Limited, GIFT City, Gandhinagar, so as to reach on or before last date and time of physical submission of technical bids, as mentioned in the Abstract of the bid document. Gujarat International Finance Tec-City Co. Limited shall not be responsible for any kind of postal delay.
5. Bids shall not be received, entertained, accepted after the stipulated date and time.
6. The interested bidders, who wish to participate in E-tendering, will have to be registered on <https://gift.nprocure.com> and will have a valid Digital Certificate as per Information Technology Act, 2000, using which they can sign, submit their bids electronically. The Bidders who already have a valid Digital Certificate need not to procure a new Digital Certificate. However, the bidders who are not having a valid Digital Certificate can procure the same from M/s. (n) Code Solution, GNFC, Ahmedabad, who is a licensed certifying authority by Government of India.
7. In case bidder needs any clarification or if any training is required for participating in E-tendering or if there any problem regarding downloading, viewing or online submission of bid/ tender, the bidders can contact M/s. (n) Code Solution on following addressed, before last date of online submission of bid:-

M/s. (n) Code Solution, A division of G.N.F.C. Ltd.,

301, G.N.F.C. Infor Tower, Bodakdev, S.G. Road,

Ahmedabad, Gujarat – 380 054 (India),

Phone No.079-40007501, 40007512, 40007516, 40007517,18004194632

9898540855, 9898589652

Fax 079-26857321 Email: nprocure@ncode.in

Website:- <https://www.nprocure.com>